

SUPPLIER QUALITY CLAUSES

As an approved supplier to REDCOM you agree to the following Quality Clauses unless otherwise indicated on the Purchase Order:

1. Suppliers shall be able to demonstrate their employees have the necessary competence for assigned responsibilities based on training, education or experience.
2. Suppliers shall interact directly with the REDCOM Purchasing Agent for issues pertaining to the Purchase Order, terms and conditions and/or quality clauses.
3. Suppliers shall be capable of meeting REDCOM's quality and delivery requirements as indicated on the Purchase Order. REDCOM will monitor quality and on-time delivery data for key suppliers and communicate issues requiring formal corrective action in accordance with REDCOM's supplier corrective action process.
4. Verification or validation activities that REDCOM, or its customers, intends to perform at the suppliers' premises will be indicated on the Purchase Order when applicable.
5. Modifications impacting form, fit or function of the part/material shall be approved by the appropriate design authority prior to implementation when applicable.
6. Suppliers shall verify material/product to applicable requirements and specifications and validate special requirements, critical items or key characteristics in accordance with the Purchase Order. A sampling plan based on industry standards shall be used.
7. Material, product and/or services provided are subject to REDCOM's inspection and approval in accordance with the Purchase Order Terms and Conditions.
8. Suppliers shall use statistical techniques for material/product acceptance when required by the Purchase Order.
9. Suppliers shall maintain a quality management system acceptable to REDCOM and/or complies with the applicable requirements of ISO 9001 (latest revision) or AS9100 (latest revision). Certification by an accredited 3rd party registrar is preferred. The Purchasing Agent and Quality Manager shall be notified immediately of changes in QMS compliance or certification status.
10. Suppliers shall use customer-designated or approved suppliers, including special processes, in accordance with Purchase Order and customer requirements.
11. Suppliers shall notify REDCOM of nonconforming processes, products, or services and obtain approval for their disposition
12. Suppliers shall implement processes appropriate for their organization for the prevention of counterfeit and suspect counterfeit materials/parts.
13. Suppliers shall notify REDCOM of changes to processes, products, or services, including changes in their sub-tier supply chain or location of manufacture, that impact products or services provided to REDCOM, and obtain REDCOM's approval.
14. Suppliers shall flow down all applicable requirements including customer requirements to their external providers.

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15. Suppliers shall provide test specimens for inspection/verification, investigation or auditing as directed on the Purchase Order.
16. Suppliers shall retain appropriate records (i.e. inspection/test/certifications) for a minimum of 10 years or flow down requirements on the Purchase Order, whichever is greater. Records shall be disposed of in accordance with document markings and restrictions.
17. Suppliers shall grant right of access to REDCOM, its customers, and relevant government and regulatory agencies, at any level of the supply chain, to allow for evaluation of QMS documents and records, on-site visits, audit conduct and/or product verification activities.
18. Suppliers shall ensure persons performing work on behalf of REDCOM are aware of their contribution to product or service conformity, their contribution to product safety, and the importance of ethical behavior.
19. When applicable and as stated in the purchase order, suppliers shall conform to legal and regulatory requirements including, but not limited to, ITAR, EAR, DFARS, FARS, OSHA, EPA, and DEC.